

Publication date:		

For the Clients

Notification for the Processing of Personal Data

(Article 13 of Regulation (EU) 2016/679)

The Company called as "PHARMAQUA S.A. VETERINARY PRODACTS", under the distinctive title "PHARMAQUA S.A" with tax registration number 800520646, having its registered office at 28, Solomou str., 144 51, Metamorfosi, Athens, Greece, email pharmaqua.ae@gmail.com and contact number +30 210 28 11 282 (hereinafter called as the "Company"), handles with responsibility and as a matter of fundamental importance the issues of processing personal data and privacy and complies with Regulation (EU) 2016/679 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and the repealing of Directive 95/46/EC (General Data Protection Regulation) (hereinafter referred to as "GDPR") and the relative Greek legislation.

In light of the above, we provide you with this Notification according to Article 13 of the GDPR, in order to inform you about the way we collect and process your personal data in terms of our collaboration.

1. Controller

The Controller for the collection of your data and their procession for the purpose of ensuring our smooth and seamless cooperation is the Company, as defined above. That means that the Company determines the purposes and means of processing your personal data, in accordance with the GDPR and the data protection legislation in general.

2. Sources of personal data collection

The Company collects your personal data directly from you and not from third parties. The Company may also retrieve your personal data published on the Internet (indicative contact details, business name, etc.). Therefore, your personal data are considered to be a necessary condition for initiating and ensuring smooth cooperation with you, while any refusal of granting such data could be a major obstacle either to its continuation or its termination.



3. Processing of personal data and legal bases

The following table lists the purposes of processing of personal data collected by the Company for the above mentioned purposes, the categories of the data collected, as well as the legal basis for such processing.

Purpose of Processing	Personal Data	Legal Basis of Processing (GDPR provisions)
1. Communication	Personal details,	Art. 6 (1) (b) - processing is
	contact details	necessary for the performance of the contract.
2. Clients' Record	Personal details,	1. Art. 6 (1) (b) - processing is
	contact details	necessary for the performance of the contract.
		2. Art.6 par.1 (c) - processing is necessary for the compliance of
		the Company with the legal obligation.
3. Orders' execution	Personal details,	Art. 6 (1) (b) - processing is
	contact details, tax	necessary for the performance of
	identification data and	the contract.
	financial data	
4. Pricing	Personal details,	1. Art. 6 (1) (b) - processing is
	contact details,	necessary for the performance of
	correspondence information,	the contract.
	tax and financial data	
		2. Art.6 par.1 (c) - processing is
		necessary for the compliance of
		the Company with the legal
		obligation.

4. Disclosure to third parties and recipients

The aforementioned personal data may be notified on a case-by-case basis to external partners, competent Public Authorities and banking institutions to serve the purposes of processing, as set out in paragraph 3 above.



The Company does not transmit your personal data to a third country or international organization.

5. Security

The Company shall process your personal data in a manner that ensures its protection by taking all appropriate organizational and technical measures for data security and its protection against accidental or unlawful destruction, loss, alteration, unauthorized disclosure or access and any other form of illicit processing.

6. Subjects' rights

This section presents your rights with respect to your personal data. These rights are subject to certain exceptions, reservations or limitations. Please submit your requests responsibly. The Company will respond as soon as possible and in any case within one (1) month of receipt of the request. If the review of your request is going to take longer, you will receive relevant information. To exercise your rights, you can contact us on the following email-address: k.koloutsou@pharmaqua.gr/ d.kokkoris@pharmaqua.gr

The Company ensures the exercise of your rights:

6.1. The right to information

You have the right to request and receive clear, transparent and easily understandable information about how we process your personal data in accordance with the Company's policies and procedures.

6.2 The right to access

You have the right to access your personal data free of charge, in accordance with the relevant policies and procedures of the Company, with the exception of the following cases where there may be a reasonable charge to cover the administrative expenses of the Company:

- manifestly unreasonable or excessive / repeated requests, or
- additional copies of the same information.

6.3 The right to rectification

You have the right to ask for your personal data to be corrected if it is inaccurate or incomplete, in accordance with the relevant policies and procedures of the Company.

6.4 The right to erasure («to be forgotten»)



You have the right to request the deletion or removal of your personal data when it is no longer necessary for the purposes collected or there is no legitimate reason to continue processing it in accordance with the Company's policies and procedures. The right of deletion is not absolute, to the extent that there is a particular legal obligation or other legitimate reason for the retention of your personal data by the Company.

6.5 The right to restriction of processing

In some cases, you have the right, in accordance with the relevant policies and procedures of the Company, to restrict or remove further processing of your personal data. In cases where processing has been restricted, your personal data remains stored, without further processing.

6.6 The right to data portability

You have the right to request your personal data, which you have provided us with in a structured, commonly used and machine readable format, and to transfer that data to another controller in accordance with the relevant policies and procedures of the Company.

6.7 The right to object

You have the right to oppose, at any time and for reasons related to your particular situation, to the processing of your personal data based on Article 6 (1) (f) of the GDPR (processing for reasons of lawful interest of the Company), on the basis of that provision. In such a case, the Company as controller will no longer submit the personal data unless it demonstrates imperative and legitimate reasons for processing that override the interests, rights and freedoms of the subject, or the filing, exercise or support legal claims.

6.8 Rights on automated decision-making mechanisms

The Company does not make automated individual decision-making, including profiling.

6.9. How to exercise the right

The exercise of the aforementioned rights takes place with the submission of a written application to the Company in accordance with its policies and procedures. The Company reserves the right to reply no later than one month after receiving the request, in accordance with the terms of the GDPR.

7. Retention period for personal data

For each category of personal data, the Company determines the retention period in accordance with the provisions of the law and its policies and procedures.



8. Company's Representative for data protection affairs

For any matter related to the procession of personal data and the current notification, please contact with the

Company's Representative	Konstantina Koloutsou / Dimitrios Kokkoris (as	
	substitute)	
Telephone	+30 210 2811282 / 210 2826678	
e-mail:	k.koloutsou@pharmaqua.gr/	
	d.kokkoris@pharmaqua.gr	

9. Contact of the Data Protection Authority

For further information and advice on your rights or to submit a complaint, you may contact the Greek Data Protection Authority:

Address: 1-3, Kifisias Avenue, P.C. 115 23, Athens.

Telephone: +30-210 6475600

Fax: +30-210 6475628

E-mail: contact@dpa.gr

10. Amendments of the present Notice

We aim to review and keep up-to-date the present Notice in order to comply with privacy laws and new developments. Any updates to this Notice will be communicated to you immediately.

Definitions

'Personal Data': any information relating to an identified or identifiable natural person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

"Specific Categories of Personal Data": personal data containing information on racial or ethnic origin, political beliefs, religious or philosophical beliefs or participation in trade unions, physical and mental health, genetic and biometric data, data related to sex life or sexual orientation, and information on criminal convictions and offenses.



'Processing': any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

'Controller': the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data; where the purposes and means of such processing are determined by Union or Member State law, the controller or the specific criteria for its nomination may be provided for by Union or Member State law.

'Restriction of processing': the marking of stored personal data with the aim of limiting their processing in the future.

'Personal data breach': a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to, personal data transmitted, stored or otherwise processed.

I have been aware of this disclosure.		
Athens,2020		
The person concerned		
Full name		
Signature		